

New Castle County 9-1-1	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
2010 9-1-1 Calls	33,484	33248	36381	37346	36669	33786	34233	32740	31717	32538	28933	30038	401,113
2011 9-1-1 Calls	28,220	25864	29100	29274	32187	31534	33488	36094	31011	27283	29793	30406	364,254
% Change Yearly Comparison 911 Calls	-19%	-29%	-25%	-28%	-14%	-7%	-2%	9%	-2%	-19%	3%	1%	-10%
2010 Cellular Phone Calls	17,651	17783	20174	20504	21208	19934	21741	20547	19687	20698	18142	18712	236,781
2011 Cellular Phone Calls	17,782	16091	18441	19112	21042	20719	21779	23457	20399	17871	19712	20158	236,563
% Change Yearly Compare Cellular	1%	-11%	-9%	-7%	-1%	4%	0%	12%	3%	-16%	8%	7%	0%
Wilmington PD	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
2010 9-1-1 Calls	7,346	6754	8205	8243	8945	9181	9411	9023	8388	8330	8405	7876	100,107
2011 9-1-1 Calls	7,845	7329	9207	9698	10513	10274	9962	9910	9266	8681	8612	8687	109,984
% Change Yearly Comparison 911 Calls	6%	8%	11%	15%	15%	11%	6%	9%	9%	4%	2%	9%	9%
2010 Cellular Phone Calls	5,663	1070	6142	6344	6789	7135	7379	7027	6481	6488	5699	5477	71,694
2011 Cellular Phone Calls	5,585	5062	6633	7000	7647	6737	7827	7633	7260	6696	6320	6479	80,879
% Change Yearly Compare Cellular	-1%	79%	7%	9%	11%	-6%	6%	8%	11%	3%	10%	15%	11%
Newark PD	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
2010 9-1-1 Calls	1,007	1007	1095	1144	1228	1014	1062	1095	1158	1227	1064	975	13,076
2011 9-1-1 Calls	1,048	1072	1103	1098	1223	1006	1007	1157	1267	1364	1134	1098	13,577
% Change Yearly Comparison 911 Calls	4%	6%	1%	-4%	0%	-1%	-5%	5%	9%	10%	6%	11%	4%
2010 Cellular Phone Calls	526	540	628	688	701	531	559	620	772	805	687	601	7,658
2011 Cellular Phone Calls	565	561	636	682	713	600	534	645	770	852	696	710	7,964
% Change Yearly Compare Cellular	7%	4%	1%	-1%	2%	12%	-5%	4%	0%	6%	1%	15%	4%
University of Delaware	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	TOTAL
2010 9-1-1 Calls	484	353	498	446	405	479	942	520	597	692	710	595	6,721
2011 9-1-1 Calls	516	649	605	591	620	1094	866	1179	1107	915	830	657	9,629
% Change Yearly Comparison 911 Calls	6%	46%	18%	25%	35%	56%	-9%	56%	46%	24%	14%	9%	30%
Total Calls for New Castle	37,629	34,914	40,015	40,661	44,543	43,908	45,323	48,340	42,651	38,243	40,369	40,848	497,444